Bermuda Tourism Summit 2017 Deep Dive:

Google

C.A. Clark Kim Palmer



PARADISE ONE

today

- QUICK OVERVIEW OF PARTNERSHIP
- WHY THIS ECOSYSTEM IS SO IMPORTANT TO YOUR BUSINESS
- ANATOMY OF THE KNOWLEDGE PANEL
- USING GOOGLE MY BUSINESS
- LOCAL GUIDES
- SCHEMA DATA
- TAKEAWAYS



BTA is participating in a program with Google and Miles to improve how Bermuda appears within Google products.







- VIDEOS
- BERMUDA



Detailed work plan to improve the quality and accuracy of information about the destination.

PHOTOS



360s

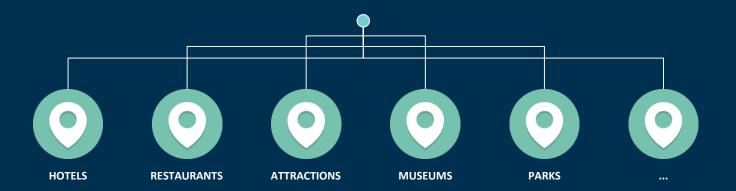


Industry outreach and education, including today's in-person workshop and how-to materials for your business.



How your business looks is an important part of how Bermuda looks when someone is exploring the island.













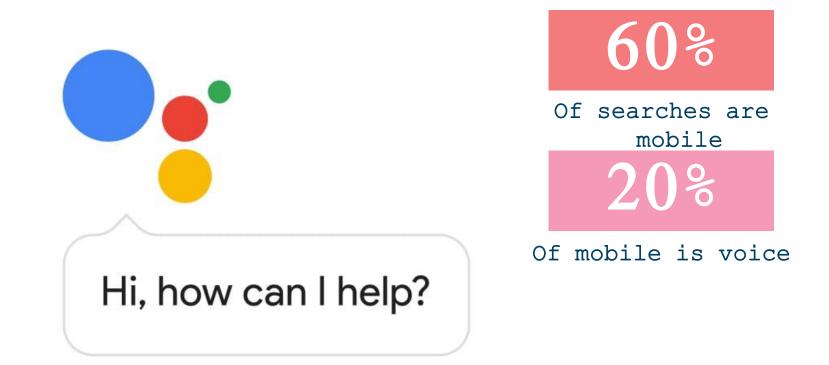


BERMUDA

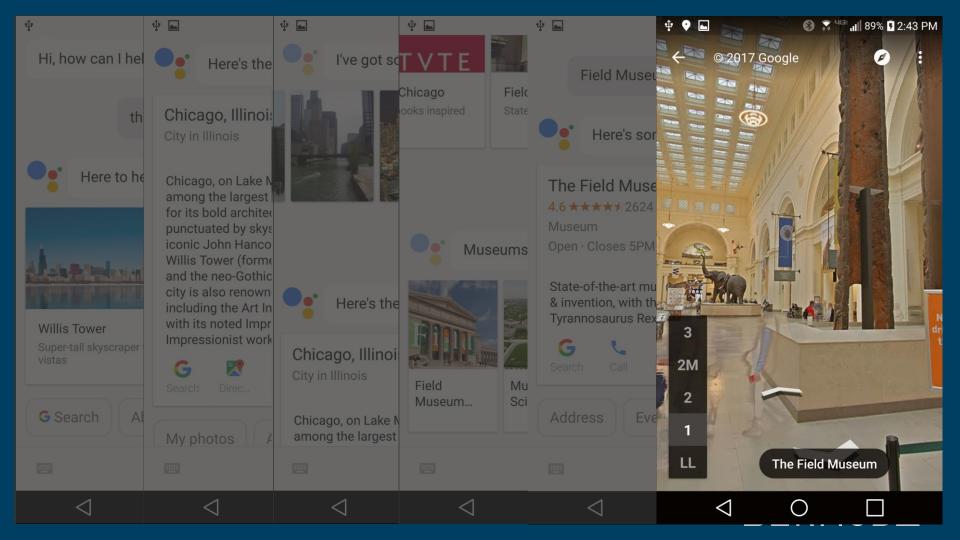


Google searches every second. That's 3.8 million per minute. By the time this workshop is over, that number will be over 400 million searches.









Anatomy of the Knowledge Panel





Р О

Maps Images News Sh

s Shopping More

Settings Tools

About 219,000 results (0.72 seconds)

The Hamilton Princess Hotel & Beach Club, Hotel in Bermuda

https://www.thehamiltonprincess.com/ •

Historic splendor. Modern luxury. For over a century, the iconic "Pink Palace" has embraced Bermuda's elite travelers. Today it's your turn.

Resort Pools - The Hamilton ... · Accommodation · Marina · Offers

Hamilton Princess & Beach Club, a Fairmont Managed Hotel ...

https://www.tripadvisor.com > ... > Pembroke Parish > Hamilton > Hamilton Hotels 💌

★★★★ Rating: 4 - 706 reviews - Price range: \$329 - \$740 (Based on Average Rates for a Standard Room)

See 700 traveler reviews, 693 candid photos, and great deals for Hamilton Princess & Beach Club, a Fairmont Managed Hotel, ranked #3 of 3 hotels in Bermuda ...

Bermuda Luxury Hotel & Resort - Fairmont Hamilton Princess www.fairmont.com/hamilton-bermuda/ -

Overlooking the stunning blue waters of the Hamilton Harbour sits the Grand Dame of luxury Bermuda resorts, Hamilton Princess & Beach Club. With Panoramic ...

Hamilton Princess & Beach Club A Fairmont Managed ... - Booking.com https://www.booking.com > Bermuda > Hamilton Hotels ▼

★★★★ Rating: 8.6/10 - 124 reviews - Price range: Prices for upcoming dates start at \$305 per night (We Price Match)

Hamilton Princess & Beach Club A Fairmont Managed Hotel (Bermuda) Rooms ... 76 Pitts Bay Road, Hamilton City, HM08 Hamilton, Bermuda – Excellent ...

Hamilton Princess & Beach Club - a Fairmont Managed Hotel: 2017 ...

https://www.expedia.com > ... > Pembroke Hotels > Photos > Rooms > Amenities *

**** Rating: 4.4 - 738 reviews - Price range: \$359

Results 1 - 10 of 738 - Book the Hamilton Princess & Beach Club - a Fairmont Managed Hotel ... just steps from Bermuda's finest restaurants, shops and attractions.

Hamilton Princess & Beach Club, a Fairmont Managed Hotel | Oyster ... https://www.oyster.com/bermuda/.../hamilton-princess-and-beach-club-a-fairmont-ma... *

*** ★ Rating: 4 - Review by Oyster.com Investigators - Price range: \$356 (Based on average rates)

THE KNOWLEDGE PANEL



4-star hot	🖈 🖈 168 Google revi el		Website	Direct	ions
	76 Pitts Bay Rd, HM08, I 441-295-3000	Bermuda			
Ads) Ch	eck availability				0
Check in	I Fri, Nov 17	Check out	ז Sat, N	ov 18	
Experies Read	<mark>dia.com</mark> Real Guest Reviews · 0	Get Instant Confi	irmation	\$305	>
🕌 Hote	ls.com			\$305	>
💉 Trave	elocity.com			\$305	>
🛏 Fairm	nont.com Official site			\$305	>
View	more rates				

Set on Hamilton Harbour this refined hotel surrounded by lush greenery is



Hamilton Princess & Beach Club * 4-54 + 168 Google reviews 4-star hotel Directions Address: 76 Pitts Bay Rd, HM08, Bermuda Phone: +1 441-295-3000 Get Check availability Check in Pri, Nov 24 Check out Tue, Nov 28 Expedia.com SERPE

✓ View more rates

Know this place? Answer quick questions

Hotel details

Set on Hamilton Harbour, this refined hotel surrounded by lush greenery is 14 minutes' walk from the Bermuda National Gallery and 6 km from lively Elbow Beach. ... MORE \checkmark

⊕ Send to your phone Send

 Review summary ⊙
 Write a review
 Add a photo

Rooms · 3.0 ****

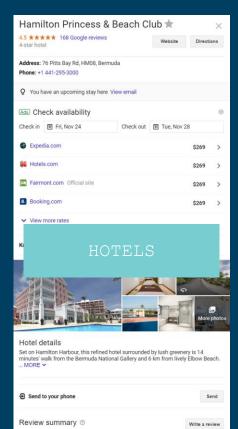
Rooms had views \cdot Some guests commented the rooms were small & dated, and that maintenance could be improved \cdot Some guests said the bathrooms were small

Location · 4.6 ****

Near the city center, shopping, sightseeing, restaurants & bars nearby \cdot Near public transit \cdot Easily accessible by car

Service & facilities · 4.0 ***

Guests appreciated the friendly, professional staff · Guests enjoyed the



Rooms had views · Some guests commented the rooms were small & dated, and

that maintenance could be improved - Some guests said the bathrooms were small

Near the city center; shopping, sightseeing, restaurants & bars nearby · Near public

4

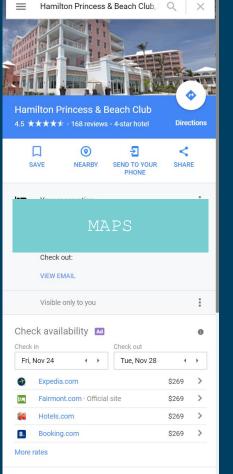
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Rooms · 3.0 ****

Location - 4.6 *****



Polished lodging on the harbor offering 3 restaurants, 2 bars, an infinity pool & a spa.

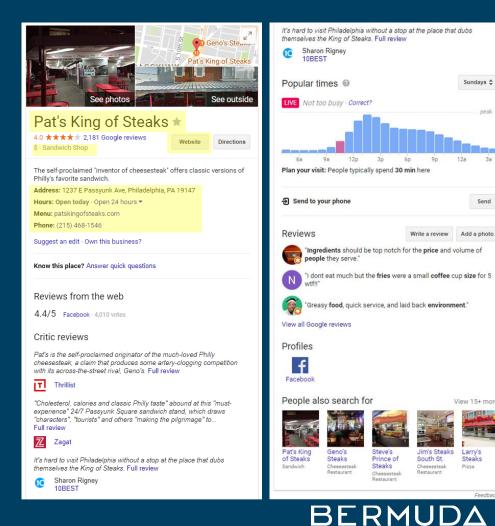


OVERVIEW	RATES	REVIEWS
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Ads) Check Check in Fri, Nov 24	k availability	
Ads Check in Fri, Nov 24	k availability Chec 4 Tu	

Business information

Name, address, hours, website(s), phone numbers and category.

How To Edit/Influence This is information you can directly edit and control via your (verified) Google My Business login. This information can also be suggested/edited by local quides.



Sundays 韋

Send

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Larry's

Steaks

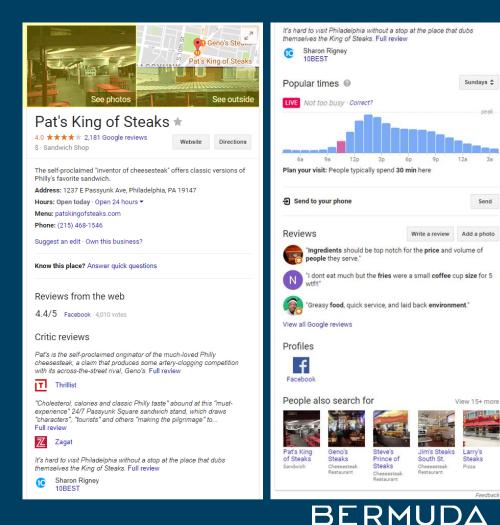
Feedback

Pizza

Photos

Photo gallery for your business, including both owner and user-supplied images.

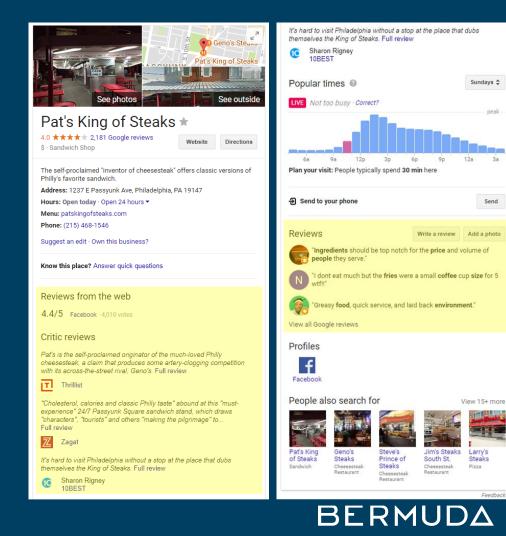
HOW TO Edit/Influence Photos can be reviewed, edited and added within your GMB account, see outside is typically <u>pulled</u> from Google Street View images for your physical address.



Reviews

External reviews about your business and/or reviews posted to Google Maps.

HOW TO Edit/Influence "Reviews from the web" are pulled in from external sources that have added schema data to their content. You can influence these by adding your own schema data. Google's reviews can be accessed via the GMR



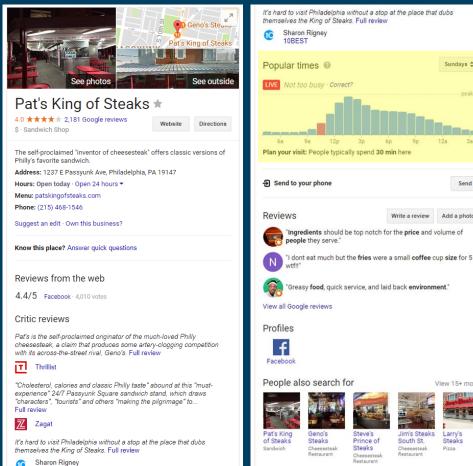
peak

Popular Times

Appears automatically for businesses that meet a specific traffic threshold.

HOW TO Edit/Influence

Data comes from Google Location History, which is enabled on Android or iPhone for specific apps - Maps, Google Assistant, Google Search.



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Larry's

Pizza

Steaks

Feedback

Jim's Steaks

South St.

Cheesestea

Restaurant

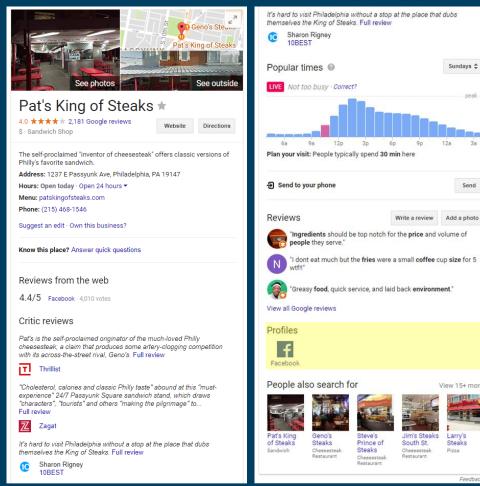
BERMUDA

Write a review Add a photo

10BEST

Social Icons Links to social media accounts associated with your business.

How To Edit/Influence Added automatically when you use schema data markup on your website to specify your social media accounts. Currently supports Facebook' Twitter' Google+, Instagram, YouTube, LinkedIn, Myspace, Pinterest SoundCloud



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Larry's

Steaks

Feedback

Pizza

People Also Search For Links to searches for other businesses similar to or near yours.

How To Edit/Influence Programmatically created based on user search behavior.



The self-proclaimed "inventor of cheesesteak" offers classic versions of Philly's favorite sandwich. Address: 1237 E Passyunk Ave, Philadelphia, PA 19147 Hours: Open today · Open 24 hours ▼ Menu: patskingofsteaks.com Phone: (215) 458-1546

Suggest an edit · Own this business?

Know this place? Answer quick questions

Reviews from the web

4.4/5 Facebook · 4,010 votes

Critic reviews

Pat's is the self-proclaimed originator of the much-loved Philly cheesesteak, a claim that produces some artery-clogging competition with its across-the-street rival, Geno's. Full review

T Thrillist

"Cholesterol, calories and classic Philly taste" abound at this "mustexperience" 24/7 Passyunk Square sandwich stand, which draws "characters", "tourists" and others "making the pilgrimage" to... Full review

Z Zagat

It's hard to visit Philadelphia without a stop at the place that dubs themselves the King of Steaks. Full review

Sharon Rigney 10BEST

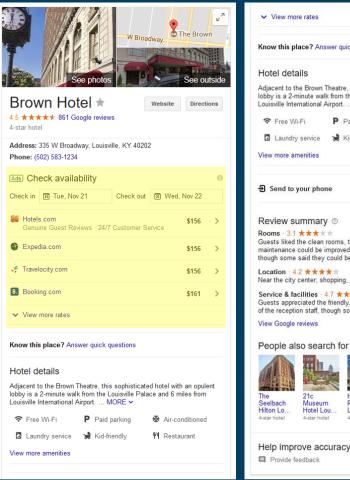
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Facebook				
People als	so search f	or	,	View 15+ more
Pat's King of Steaks Sandwich	Geno's Steaks Cheesesteak Restaurant	Steve's Prince of Steaks Cheesesteak	Jim's Steaks South St. Cheesesteak Restaurant	Larry's Steaks Pizza
		Restaurant	Restaurant	

BERMUDA

Check Availability

For hotels, the check availability block is enabled when there are online booking sources.

HOW TO Edit/Influence Rates are pulled from Hotel Prices API from partners like expedia.com, Sabre and others. Individual hotels can Participate through the Hotel Ads program.



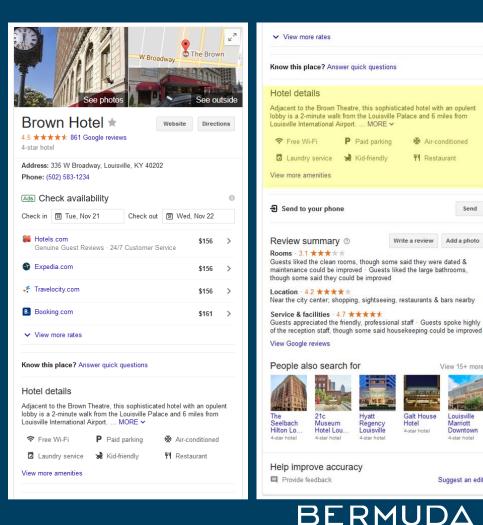
Know this place? An	swer quick questions		
Hotel details			
Adjacent to the Brown lobby is a 2-minute wa Louisville International	Ik from the Louisville		
중 Free Wi-Fi	P Paid parking	🔆 Air-co	onditioned
Laundry service	😸 Kid-friendly	Ψ1 Resta	aurant
View more amenities			
윈 Send to your pho	ne		Sen
Review summar Rooms - 3.1 ★ ★ ★ Guests liked the clean maintenance could be	rooms, though some improved · Guests li		
Rooms - 3.1 *** Guests liked the clean maintenance could be though some said they Location - 4.2 ***	rooms, though som improved - Guests li could be improved	e said they were ked the large ba	e dated & athrooms,
Rooms - 3.1 * * * Guests liked the clean maintenance could be though some said they Location - 4.2 * * * Near the city center; s Service & facilities - Guests appreciated th	rooms, though som improved - Guests li could be improved *** hopping, sightseeing 4.7 **** e friendly, profession:	e said they were ked the large ba , restaurants & al staff - Guests	e dated & athrooms, bars nearby s spoke higi
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BERMUDA

Hotel Details

Tag-based description of your hotel, created from prompted questions to users.

HOW TO Edit/Influence Hotels can edit and change these description tags in their GMB account.



* Air-conditioned

Send

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Louisville

Marriott

Downtown

4-star hotel

Suggest an edit

Galt House

Hotel

4-star hotel

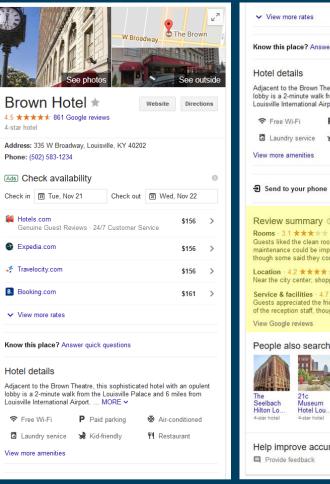
ΨI Restaurant

Write a review Add a photo

Review Categories

Note that some businesses have sub-categories for reviews, in this case hotels features "Rooms", "Location" and "Services" examples.

How To Edit/Influence These are programmatically created, but another important reason to monitor your reviews and encourage guests to review your business



Know this place?	Answer quick questions		
Hotel details			
lobby is a 2-minute	wn Theatre, this sophist walk from the Louisville nal Airport MORE ~		
중 Free Wi-Fi	P Paid parking	🔆 Air-co	onditioned
Laundry service	ce 😸 Kid-friendly	Ψ1 Resta	aurant
View more amenitie	95		
윈 Send to your p	phone		Se
Review summ	arv 💿 🛛	Vrite a review	Add a pl
Rooms - 3.1 ***	★★★ ean rooms, though some	e said they were	e dated &
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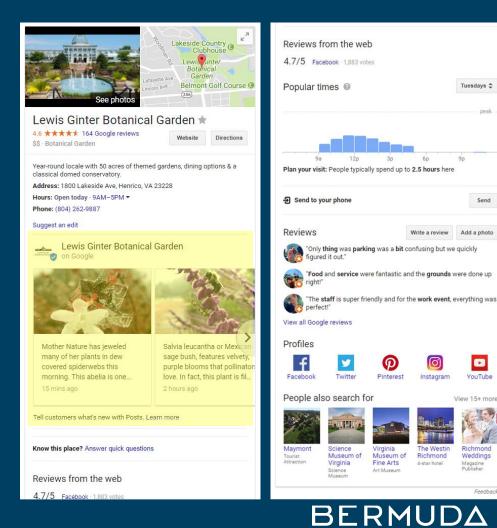
BERMUD

Posts

Images, events and updates about your business that appear as part of your knowledge panel.

HOW TO Edit/Influence

A new feature within GMB, posts allows businesses to significantly increase their real estate in search and focus attention on specific information.



Tuesdays 💲

90

peak

Send

YouTube

View 15+ more

Richmond

Weddings

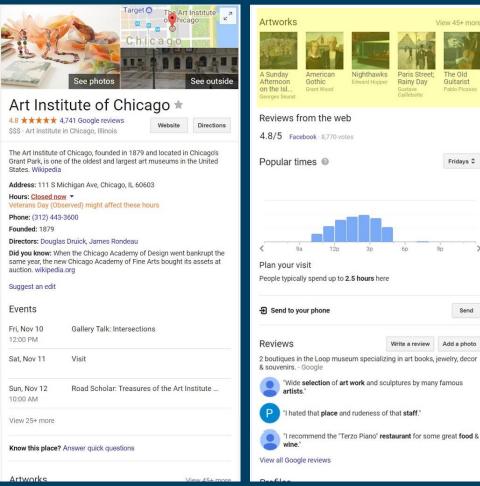
Feedback

Magazine

Artworks

Images of artworks contained within this museum.

How To Edit/Influence This is actually a separate Google program called Arts & Culture with the Google Cultural Institute. Museums can apply to participate.



BERMUDA

The Old

Guitarist

Fridays \$

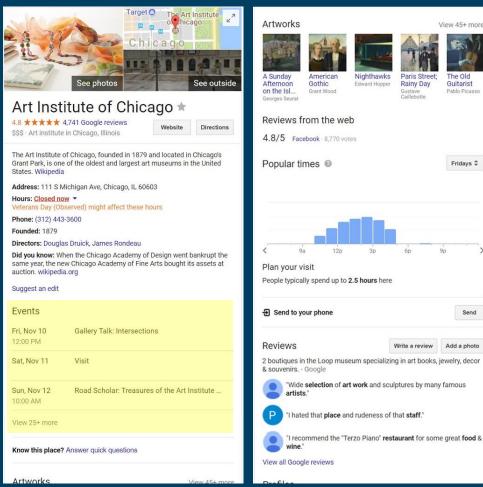
Send

Add a photo

Events

Upcoming events at or related to this business.

How To Edit/Influence These events are pulled from the website of the business and other websites that have used schema data markup on their events information.



BERMUDA

View 45+ more

The Old

Guitarist

Pablo Picasso

Fridays \$

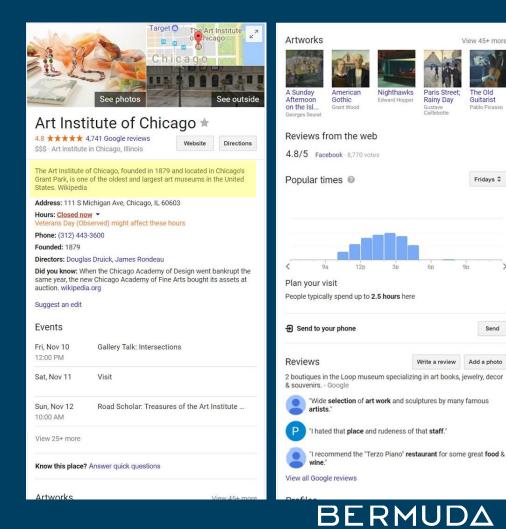
Send

Add a photo

Description

Short description of your business.

How To Edit/Influence This text is either written by Google's Editorial team or pulled from Wikipedia. You can't rewrite your description, but if there are factual <u>errors</u> or issues you can contact support through your GMB account, or edit your Wikipedia entry.



View 45+ more

The Old

Guitarist

Pablo Picasso

Fridays \$

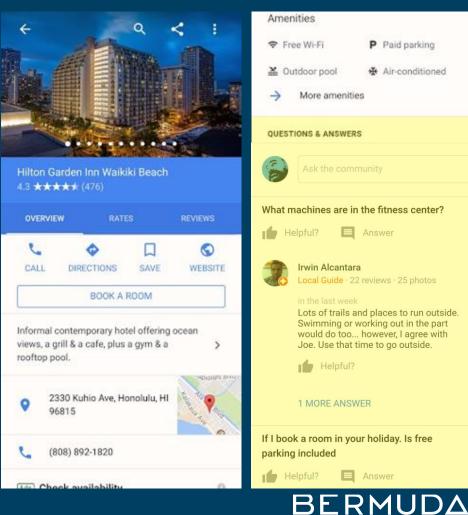
Send

Add a photo

Questions

Questions users have asked about your business

How To Edit/Influence Questions are posted by your customers, and answered by Local Guides contributors or by your business through your GMB account.



ien	ities		
Fre	we Wi-Fi	P	Paid parking
Ou	tdoor pool	*	Air-conditioned
	More amenitie	s	
ST	IONS & ANSWERS	5	
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	Irwin Alcantara Local Guide · 22		ws · 25 photos
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	Helpful?		
	1 MORE ANSW	ER	

If I book a room in your holiday. Is free parking included

Helpful? Answer Google My Business Management Tools





Maps Images

jes News Videos

Settings Tools

J Q

About 11,900,000 results (0.78 seconds)

National Museum of Bermuda

https://nmb.bm/ -

All

Learn about Bermuda's heritage, explore shipwrecks and experience culture at the National Museum of Bermuda.

More

Visit the museum

Plan a visit to explore the many exhibits at the National Museum ...

Contact UsContact Us Contact the National Museum of

Bermuda to donate, learn more ...

Hours & AdmissionHours ... Hours & Admission. Explore 500 years of local history and culture ...

More results from nmb.bm »

The Museum GroundsThe ...

National Museum of Bermuda property grounds is in Bermuda ...

About UsAbout Us ABOUT US. A Vital Custodian of Bermuda's Heritage. For four ...

Exhibits Exhibits. Find out about Bermuda's history and culture displayed in ...

♥ National Museum of Bermuda (Sandys Parish): Top Tips Before You ... https://www.tripadvisor.com > ... > Sandys Parish > Things to Do in Sandys Parish ▼

**** Rating: 4.5 - 395 reviews

National Museum of Bermuda, Sandys Parish: Hours, Address, Historic Site Reviews. ... Sandys, The Royal Naval Dockyard, MA 01, Bermuda. ... Jaw-dropping views, massive cannon, shipwreck artefacts, local watercraft, a stunning mural, a children's playhouse and playground make if fun for all ...

National Museum of Bermuda | Dolphin Quest

https://dolphinquest.com/national-museum-of-bermuda/ •

Dolphin Quest **Bermuda** is located inside the majestic **National Museum** of **Bermuda** and we are proud to partner with them. Current exhibitions at the **National Museum** of **Bermuda**: ... The **Museum** includes the fortress Keep of the Royal Naval Dockyard, Casemates Barracks, and the massive ...

🖉 National Museum of Bermuda - Wikipedia

https://en.wikipedia.org/wiki/National_Museum_of_Bermuda -



National Museum of Bermuda 🖈

4.6 ★★★★★ 83 Google reviews Museum

Website Directions

The National Museum of Bermuda, previously the Bermuda Maritime Museum from its opening in 1974 until 2009, explores the maritime and island history of Bermuda. Wikipedia

Address: The Keep, Maritime Ln, MA 01, Bermuda

Hours: Open today · 9:30AM-5PM -

Phone: +1 441-234-1418

Suggest an edi • Own this business?

Not Verified

Know this place? Answer quick questions

Reviews from the web

4.5/5 Facebook - 49 votes

Popular times @

Wednesdays 🖨



🌷 Q

Tools

Settings

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About 189,000 results (0.91 seconds)

Edit info	Create post	Add pho	to	Reviews
op things to do				
Are you open on Veterans Day (Observed)? Save your customers the trouble of checking your holiday hours	Are you ope Veterans Da Save your cu trouble of ch holiday hours	ay? stomers the ecking your	in **** of the Br	iew wid Jackson the last week * Great views anson area, e pretty high for
YES NO	YES	NO	READ	AND REPLY

The Branson Ferris Wheel Is A Top Branson Missouri Attraction

https://www.bransontracks.com/rides/ferris-wheel/ -

Looking for the best view in Branson? Take a spin of a different kind on the Branson Ferris Wheel at The Track in Branson, Missouri! Plan your visit now.

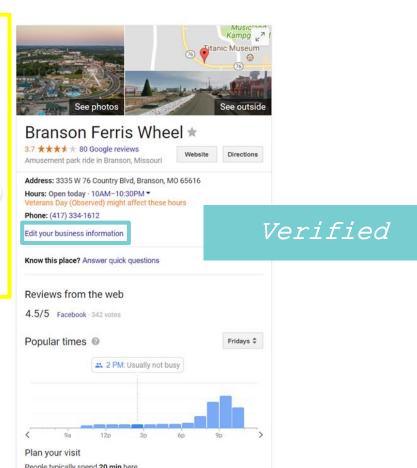
The Branson Ferris Wheel - Branson, MO

https://www.branson.com/attractions/the-branson-ferris-wheel/ *

From your seat 150 feet in the air, witness the beauty of the Ozarks on "The Branson Ferris Wheel," what was once Chicago's iconic Navy Pier Ferris Wheel.

Navy Pier Ferris Wheel Moving to Branson 2016 | ExploreBranson.com www.explorebranson.com/blog/iconic-navy-pier-ferris-wheel-moving-branson-2016 •

The iconic Navy Pier Ferris wheel is making its new home in Branson in 2016. The Track Family Fun Parks will add a new, yet familiar, attraction to Branson's Highway 76 in 2016—the iconic, 15-story-high Ferris wheel which stood on Chicago's Navy Pier for the past two decades.



Sign In

SIGN IN

START NOW

Show you're open for business.

Your listing appears right when people are searching for your business or businesses like yours on Google Search and Maps. Google My Business makes it easy to create and update your listing—so you can stand out, and bring customers in.

START NOW

Call to get started: 1-844-491-9665 *

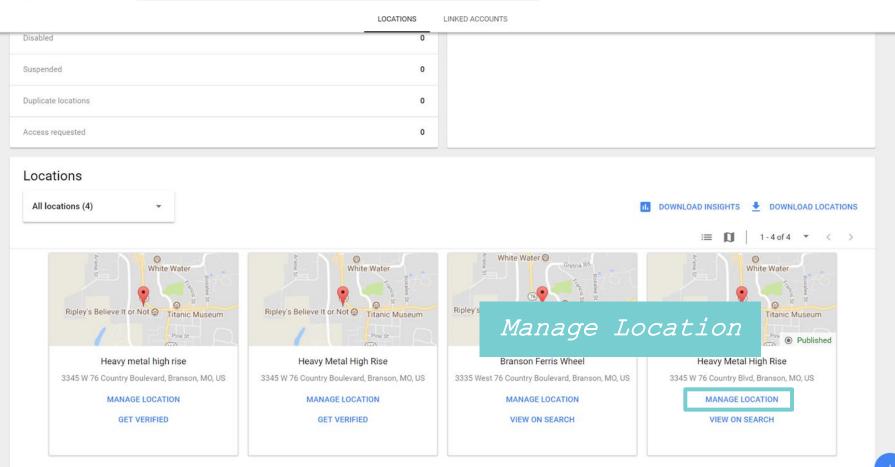


NFC mobile payments · Quick bite · Casual >









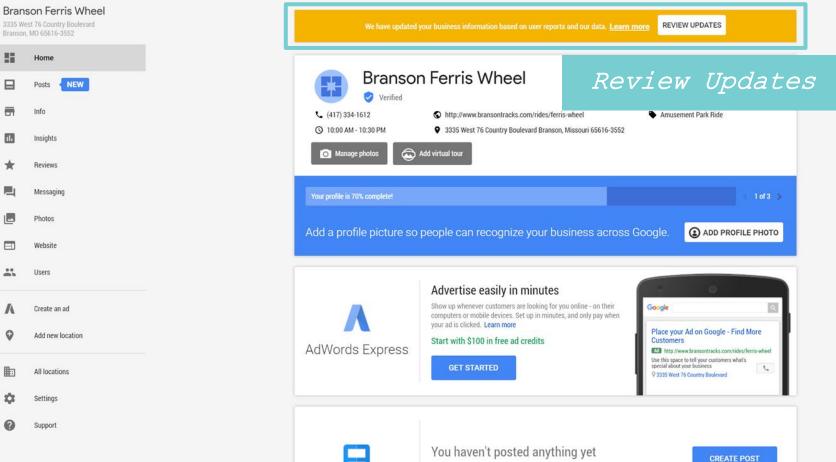
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LEARN MORE

Posts

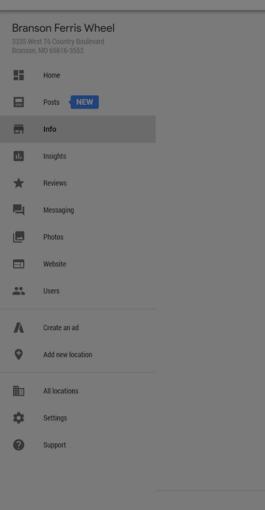
There are no posts being shown on Google right now.

VIEW POSTS

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con Ferris Wheel st 76 Country Boulevard Mo 65516-3552					Updates fro	m Google
Home						updated information from Go view these published updates
Posts NEW					that they're accura	
Info	- üi				ACCEPT ALL FO	R THIS LOCATION
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≡ Google My Business



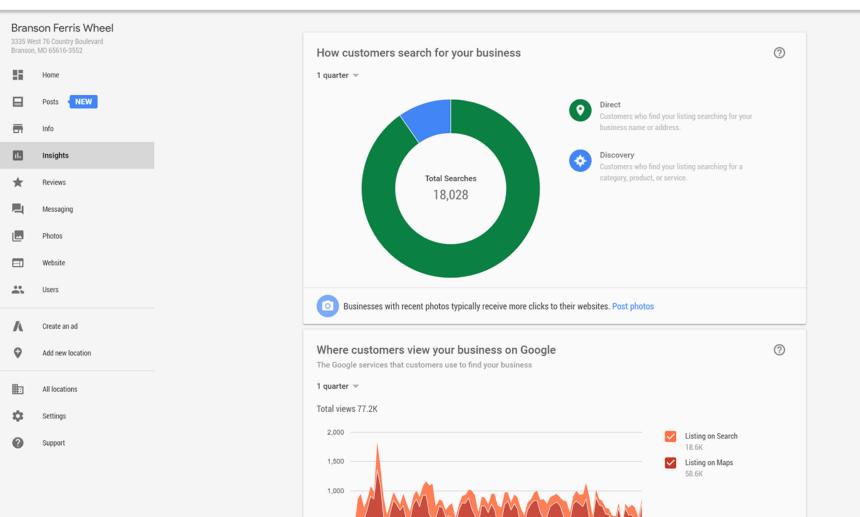
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+ Wheelchair accessible		Enter store code
V Wheelchair accessible entrance		
+ Wheelchair accessible parking lot		Enter labels
+ Wheelchair accessible restroom	ocation	Enter phone
Wheelchair rental + Motorized + Non-motorized	phone	Litter priorie
Amenities Good for kids Restaurant + Restroom		
+ Unisex restroom		
- · CANCEL APPLY		
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days to be published. Learn more		

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Home

Posts

Info

Insights

Reviews

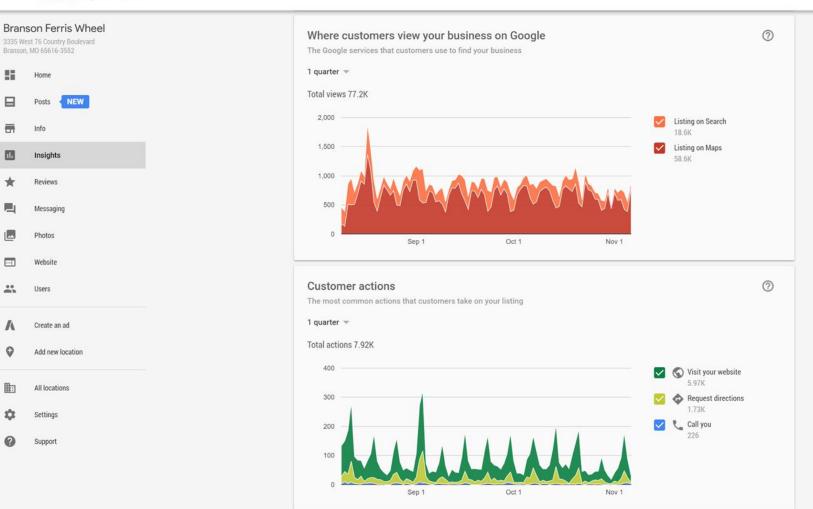
Photos

Website

Users

Settings

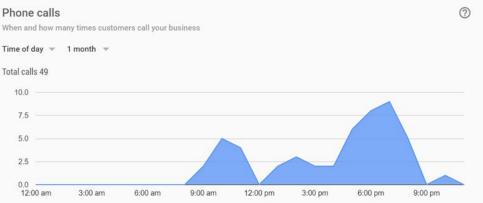
Support



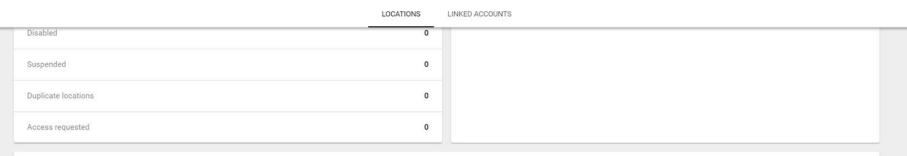
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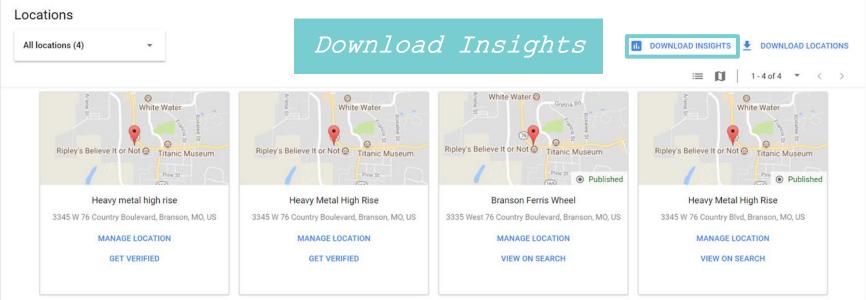
Driving directions requests **Branson Ferris Wheel** 3335 West 76 Country Boulevard The places where customers request driving directions to your business Branson, MO 65616-3552 1 quarter 🐨 11 Home 1,372 Missouri Мар Satellite 1,155 Branson Posts NEW (413) 474 Branson Theatre District -Info (76) Insights * Reviews City Messaging Lampe -Photos Website ** Users Phone calls Λ Create an ad When and how many times customers call your business Q Add new location Time of day 👻 1 month 👻 Total calls 49 All locations 10.0 Settings 201 7.5 0 Support 5.0



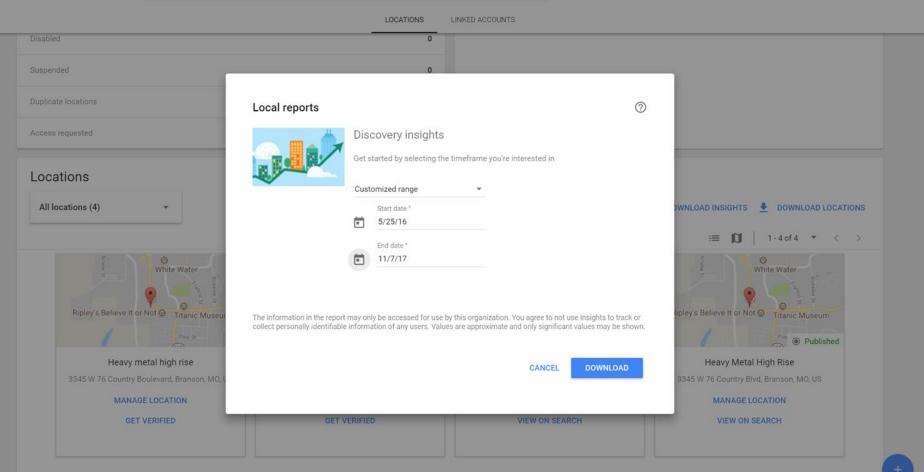


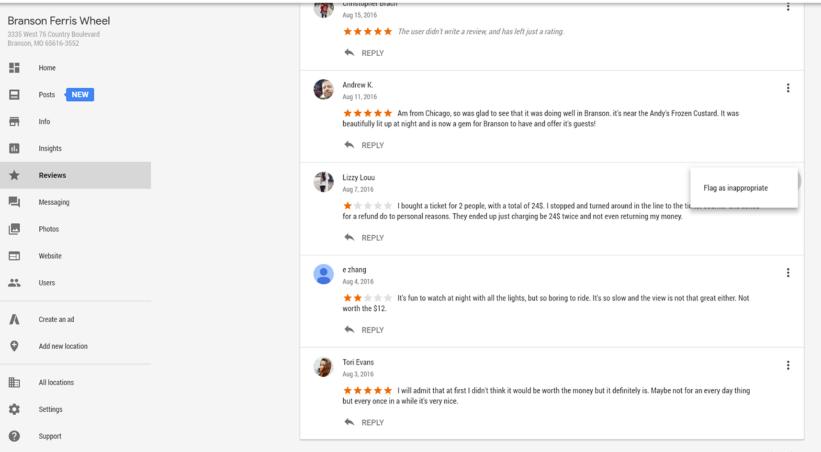




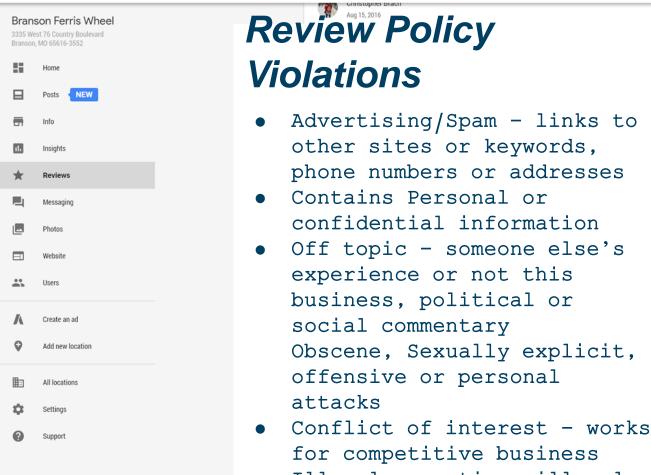


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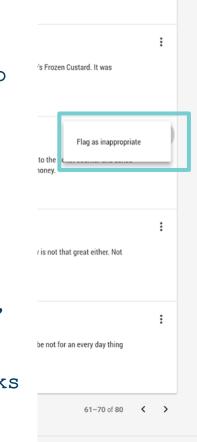




61-70 of 80 < >



 Illegal - mentions illegal substance or acts



Get iPhone app

Branson Ferris			
Branson, MO 65616-355		← Ba	ack
Home			
Posts 🚺	NEW	٢	Andy Cagle 13 weeks ago
Info			★★★★★ Awasome! !! Wife and daughter loved itgreat views of 76worth the pricestaff was greatonly down side was geting off and on the ride as it does not stop for boarding or exitingfor sure a safety issue!! Cant recamend for small children or elderly
Insights			(owner)
Reviews			Just now Your reply
Messaging			
Photos			Please note that your reply will be displayed publicly on Google and must comply with Google's local content policies. Learn more
- Website			POST REPLY CANCEL
Users			
Create an ad	I		
Add new loca	ation		
All locations	;		
Settings			
Support			

Responding to Positive Reviews:

- Say thanks
- Mention your
 business name
- Mention your
 location/city
- Mention a product or service that's not mentioned in the review, or that's new

The meal and service we're the best I've had in years. Try the steak and brussel sprouts and you will see what I mean. After dinner have a 1930 recipe for an Amaretto Sour that was off the chart good, not sweet but just perfect. Remarkable dinner near one of a kind.

Thanks so much for your review, so glad you had a good experience at The Chop Shop. We pride ourselves on delivering quality service to our customers in Kalamazoo. If you liked our steak, you should try our double cut smoked pork chop on your next visit! Hope to see you again soon!

BERMUI

Responding to Negative Reviews:

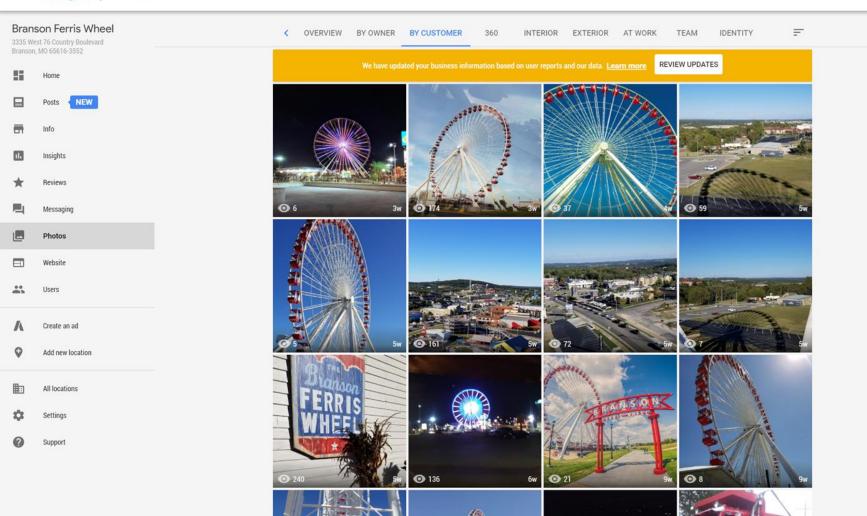
- Say you're sorry they had a bad experience
- Don't mention your business name or location
- Suggest they contact you offline
- Keep it short

This was a huge disappointment. My wife and I paid \$24 for what was supposed to be the ten o'clock showing. The lights never came on and you only get one rotation. Definitely never again.

So sorry you had a bad experience, we typically begin our light show promptly at 10. During your visit we experienced some technical difficulties with the ride. My name is Robert, I am the manager. Please call our office and ask for me and I will provide you with free passes for your next ride.

3335 V	son Ferris Wheel est 76 Country Boulevard n, M0 65616-3552
l	Home
	Posts NEW
j	Insights
k	Reviews
	Messaging
	Website
	Users
C	reate an ad
	Add new location
	All locations
	Settings Support

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Branson Ferris Wheel 3335 West 76 Country Boulevard Branson, M0 65616-3552	< OVERVIEW	BY OWNER BY CUSTOMER 360 INTERIOR EXTERIOR AT WORK TEAM IDENTITY
Home		We have updated your business information based on user reports and our data. Learn more REVIEW UPDATES
Posts NEW	4	Cover Photo
Info		Your cover photo should showcase the personality of your business. It is your preferred photo to be shown on your listing in Search and Maps.
II. Insights	CHOOSE PHOTO	
Reviews		Profile Photo
Messaging	•	Your profile photo is used to show your identity when you post a photo or reply to a review. Profile photos will be cropped square.
Photos	CHOOSE PHOTO	
Website		Logo Photo
Users	G	The logo is used to identify your business. Logo photos will be cropped square.
A Create an ad	CHOOSE PHOTO	
Add new location		
All locations		
Settings		
C Support		



Branson Ferris Wheel

Google Maps

Thank you for helping Google by reporting content which may be in violation of our Community Standards.



Images may be subject to copyright.



Privacy concerns
 Content is not relevant to this location
 Poor quality photo

○ Sexually explicit / strongly suggestive

Other policy violations

- Profane or obscene content
- O Promotion of regulated goods
- O Copyright or other legal issues
- O Illegal activity
- O Hate speech
- O Harassment or bullying

Email address: (Required)			
reCAPTCHA verification: (Required)	I'm not a robot	reCAPTCHA Prizev. Terra	

Photo Policy Violations

- Content is not relevant to this location
- Poor quality photo
- Privacy concerns
- Sexually explicit
- Profane
- Regulated goods
- Copyright
- Illegal
- Hate speech
- Harassment



Photo Best practices

- Only photos own the rights to
- Upload primarily horizontal images at high resolution 4k or higher (3,840 x 2,160 pixels or about 8.3 megapixels)
- Bright colors high saturation
- High contrast light lights, dark darks
- Use good lighting indoors
- You may add text overlay up to 10% constrained to one edge



Photo Don'ts

- Photoshop images apart from color corrections (compositing images, collage, adding or removing elements)
- Upload blurry images, muddy colors or off-kilter/out of frame shots
- Upload duplicate or nearly identical images



ENITIES FROM VISITORS FROM PROPERTY 360° VIEW





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Increasing focus on 360s and virtual tours

Image capture: Aug 2013 🛛 Images may be subject to copyright. 🛛 🧕 🛛 Terms 🛛 Privacy

THE MODERN HONOLULU Minn Tun

AUG 2013

Google Street View





NEW! Video

- Android devices only (for now)
- 10 seconds capture
- 30 seconds uploaded
- Can include audio
- Great way to feature your business
- (Local Guides Only)

≡	Google My Business	× Create post	PREVIEW		÷	Sam
Visite 500 Jef	erloo Convention & ors Bureau ferson Street o, IA 50701-5422	Q Need some ideas? Look at some sample posts.		Write your post		EVEN
55	Home			<u></u>		J.
	Posts NEW					
-	Info	Make your post stand out with a photo		Oct 6, 7:00 PM - Oct 14, 2:00 PM Dig the Black Hawk Children's Theater's newest show.		
11.	Insights			LEARN MORE		
*	Reviews			Posted Oct 2, 2017 💿 622		Pos
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nple posts



osted 1 day ago

op festival headliner announced! ıl 31, 7:00 PM - Aug 1, 12:00 AM

nth pop megastar Jilly Louise will perform in our unning amphitheater on at the end of the month. kets range from \$60-\$160, and are available for rchase from 12 PM EST today.

BUY



osted 1 day ago



De Youna *

Directions Website

4.5 **** 1.071 Google reviews Museum in San Francisco, California

The de Young, a fine arts museum located in San Francisco's Golden Gate Park, is one of the Fine Arts Museums of San Francisco along with the Legion of Honor. The de Young is named for its founder, early San Francisco newspaperman M. H. de Young. Wikipedia

Address: 50 Hagiwara Tea Garden Dr. San Francisco, CA 94118

Hours: Closed today •

Phone: (415) 750-3600

Founded: March 24, 1895

Parent organization: Fine Arts Museums of San Francisco

Suggest an edit





Jade and greenstone were extremely valuable materials in ancient Teotihuacan and were prized for their color, which symbolically represented maize and agricultural fertility. ... more

6 days ago



Artworks











View 45+ more



Lewis Ginter Botanical Garden 🛊

4.6 **** 164 Google reviews Website \$\$ · Botanical Garden

Year-round locale with 50 acres of themed gardens, dining options & a classical domed conservatory.

Address: 1800 Lakeside Ave. Henrico, VA 23228

Hours: Open today · 9AM-5PM -Phone: (804) 262-9887

Suggest an edit

Lewis Ginter Botanical Garden 👩 on Google



Mother Nature has ieweled many of her plants in dew covered spiderwebs this morning. This abelia is one... 15 mins ago

Salvia leucantha or Mexican sage bush, features velvety, purple blooms that pollinator: love. In fact, this plant is fil... 2 hours ago

Directions

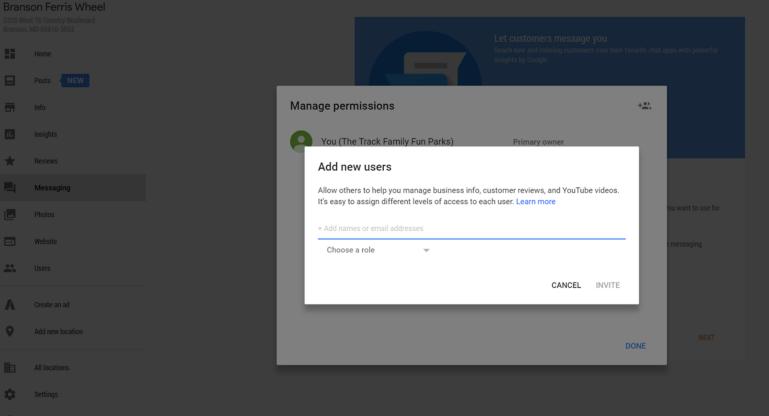
Tell customers what's new with Posts. Learn more

Know this place? Answer guick guestions

Reviews from the web 4.7/5 Facebook 1.883 votes

Posts Best Practices:

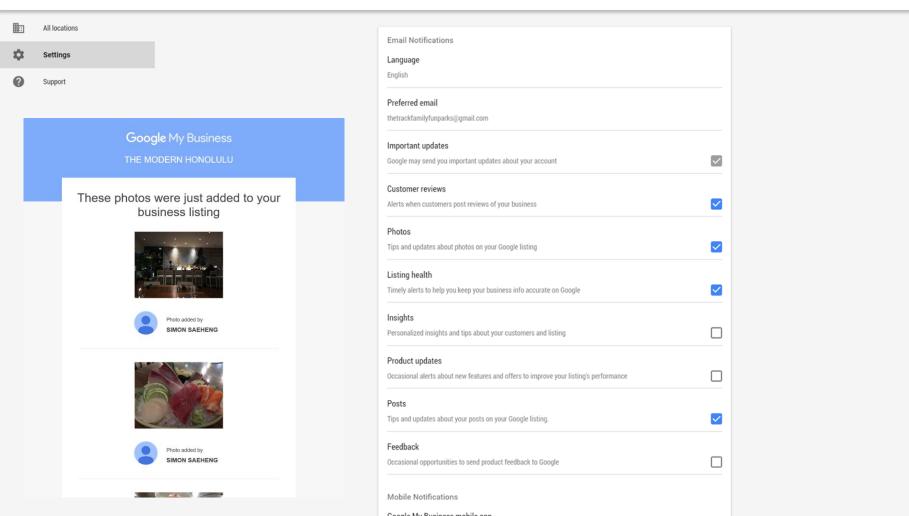
- Post often 7 day <u>exposure</u>
- Highlight new menu items or features of your business
- Image size 750x750 or larger
- Focus your message on the first 100 characters
- Include GA tracking codes on your CTA



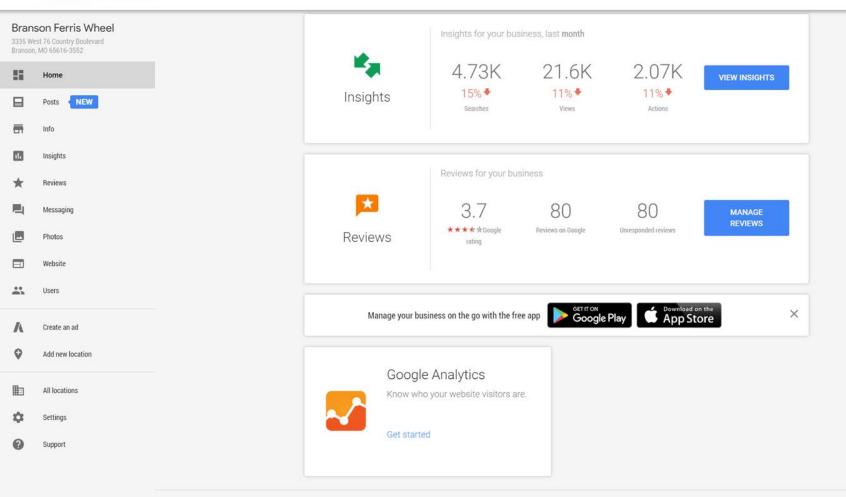
2 Support

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≡ Google My Business



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Local Guides





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3	Saint Louis Zoo Government Drive,	St. Louis, MO 6311	D

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Maps contribution	Points earned
Review	5 points per review
Rating	1 point per rating
Photo	5 points per photo
Video	7 points per video
Answer	1 point per answer
Respond to Q&As	3 points per response
Edit	5 points per edit
Place added	15 points per place added
Fact checked	1 point per fact checked
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	Level 2	15 points	No badge	It Olive
	Level 3	75 points	No badge	Sorento
Go	Level 4	250 points	\bigcirc	New Douglas Reno
6	Level 5	500 points	\mathbf{O}	ambra (16) (16) Grantfork Pocahontas (16)
	Level 6	1,500 points		Highland Jamesto St Rose
	Level 7	5,000 points		(60) Trenton (30) Breese
	Level 8	15,000 points		(60) (16) Germantown
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56)	Level 10	100,000 points		St Libory Stone Church (1) (1) (1) (1) (1) (1) (1) (1) (1) (1)
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Using Schema Data For Your Business





Art Institute of Chicago *

4.8 ★★★★ 4,741 Google reviews \$\$\$ · Art institute in Chicago, Illinois

Website Directions

The Art Institute of Chicago, founded in 1879 and located in Chicago's Grant Park, is one of the oldest and largest art museums in the United States. Wikipedia

Address: 111 S Michigan Ave, Chicago, IL 60603

Hours: <u>Closed now</u>
Veterans Day (Observed) might affect these hours

Phone: (312) 443-3600

Founded: 1879

Directors: Douglas Druick, James Rondeau

Did you know: When the Chicago Academy of Design went bankrupt the same year, the new Chicago Academy of Fine Arts bought its assets at auction. wikipedia.org

Suggest an edit

Artworks

Events	
Fri, Nov 10 12:00 PM	Gallery Talk: Intersections
Sat, Nov 11	Visit
Sun, Nov 12 10:00 AM	Road Scholar: Treasures of the Art Institute
View 25+ more	
Kenneth in a lance O	A
Know this place?	Answer quick questions

View 45+ more

Google events at chicago art institute

All News Images Maps Shopping More Settings Tools



Fri, Nov 10 12:00 PM	Gallery Talk: Intersections	Tue, Nov 14 12:00 PM	Gallery Talk: Past Forwa	Sat, Nov 18	Chocante Mad: Henry F	Tue, Nov 28 12:00 PM	Gallery Talk: The Secret	Sat, Dec 2	Vis
Sat, Nov 11	Visit	Wed, Nov 15 12:00 PM	Express Talk: Isamu No	Sun, Nov 19 2:00 PM	Concert: Axiom Brass Q	Wed, Nov 29	Visit	Sun, Dec 3	Sha
0									
Sun, Nov 12 10:00 AM	Road Scholar: Treasure	Thu, Nov 16 6:30 PM	Express Talk: Isamu No	Tue, Nov 21 12:00 PM	Member Lecture: Neapo	Thu, Nov 30 6:30 PM	Express Talk: Impressio	Mon, Dec 4 11:30 AM	Cor
	Road Scholar: Treasure Artist Talk: Stefan Sagm		Express Talk: Isamu No Gallery Talk: Making Mu		Member Lecture: Neapo Gallery Talk: Highlights		Express Talk: Impressio Gallery Talk: Dress Code		Cor

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Why Schema Data?

- Helps Google understand your business components, and relationships (ex: restaurants on hotel property)
- Greatly expands exposure for your content across Google products.

```
<script type="application/ld+json">
  "@context": "http://schema.org",
  "@type": "Organization",
  "url": "http://www.example.com",
  "name": "Unlimited Ball Bearings
Corp.",
  "contactPoint": {
    "@type": "ContactPoint",
    "telephone": "+1-401-555-1212",
    "contactType": "Customer
service"
</script>
```

Schema Data Best Practices:

- Talk to your developer!
- Register your site with Search Console
- Add business information to your home page
- Specify logo/identity
- Add related business relationships
- Add Social Media icons
- Add Events to your Knowledge Panel/SERPs
 BERMUD

Takeaway Steps

- SET UP GOOGLE MY BUSINESS ACCESS
- VERIFY YOUR BUSINESS
- ADD INSIGHTS INFORMATION TO YOUR MONTHLY ANALYTICS REPORTS
- RESPOND TO POSITIVE & NEGATIVE REVIEWS
- ADD HIGH QUALITY PHOTOS OF YOUR BUSINESS
 - 360s
 - Videos
- TAKE ADVANTAGE OF NEW POSTS FEATURES
- ENABLE EMAIL NOTIFICATIONS FOR NEW CONTENT ABOUT YOUR
 BUSINESS
- TALK TO YOUR DEVELOPER ABOUT SCHEMA DATA FOR YOUR WEBSITE

Instant Verification

IF YOUR BUSINESS ISN'T VERIFIED, WE WILL HELP YOU GET VERIFIED LATER TODAY WITHOUT A POSTCARD OR A PHONE CALL.

YOU'LL NEED ONE OR MORE OF THE FOLLOWING DOCUMENTS:

- Utility bill(s)
- Tax letter(s)
- Business registration certificate(s)

THE DOCUMENTS MUST SHOW THE BUSINESS NAME, ADDRESS, AND CATEGORY (IF POSSIBLE).



Fact Sheet Booklets HOW-TO INFORMATION ON THE THINGS WE'VE GONE OVER TODAY IS AVAILABLE IN YOUR PACKETS TO TAKE BACK WITH YOU.



Bermuda Tourism Summit 2017 Thanks!





PARADISE ON